



Subject Line: Important Information

Preheader: Keeping your personal information secure.

AT&T Security Update

Dear (UV - First Name) or Customer,

We recently contacted you regarding the security of your data. After a thorough assessment, AT&T has determined that some of your personal information was compromised. To the best of our knowledge, the compromised data does **not** include personal financial information or call history.

What is AT&T doing to help?

AT&T takes these issues very seriously. To protect your account, we have proactively reset your account passcode. You can personalize your passcode online via [myAT&T](#).

We are also offering you one year of complimentary credit monitoring, identity theft detection and resolution services, provided by Experian's® IdentityWorksSM. To get started with IdentityWorksSM, please follow the instructions below and **enroll by August 30, 2024**.

Where can you get more information?

Visit att.com/accountsafety for more details.

We apologize this has happened. You are a valued customer and we are committed to keeping your information secure.

AT&T

View AT&T's [Privacy Policy](#)

©2024 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo, all other AT&T marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.

AXXXXXX



Experian's® IdentityWorksSM

AT&T is providing you with an IdentityWorksSM membership at no charge. After you complete registration, you'll have increased visibility into potential fraudulent activity.

You will also have an insurance policy of up to \$1,000,000 in coverage should you experience identity theft and an Identity Restoration team to guide you through the recovery process.

To activate your membership and start monitoring your personal information, please follow the steps below:

- **Enroll by August 30, 2024** (Your code will not work after this date.)
- **Go to the [Experian® IdentityWorksSM](#) website and select 'Get Started'**
- **Enter your activation code: **ACTIVATION CODE****

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian® IdentityWorksSM online, please contact Experian's customer care team at 833.931.4853 by **August 30, 2024**. Be prepared to provide this engagement number **(B119859)** as proof of eligibility for the identity restoration services provided by Experian.

View AT&T's [Privacy Policy](#)

©2024 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo, all other AT&T marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.

AXXXXXX