# Office of the Common Interest Community Ombudsperson

| Name | Organization | Address | Phone | Email |
|---|---|---|---|---|
| Christopher J. Curtin<br>Deputy Attorney General<br>**Common Interest Community Ombudsman** | Delaware Department of Justice | 820 N. French Street<br>Wilmington, DE 19801 | T (302) 577-8600<br>F (302) 577-6499 | CIC.OmbudsmanDOJ@state.de.us<br><br>Web site:<br>http://attorneygeneral.delaware.gov/fraud/cpu/ombudsman.shtml |
| Gail E. Launay-Tarlecki, **Chair Common Interest Community Advisory Council** | GET Property Management, and Chair, State Human Relations Commission | PO Box 577<br>Nassau, DE 19969 | T 302-448-5895 | getpropertymgmt@gmail.com |

# 2021 Advisory Council Members

| Name | Organization | Address | Phone | Email | Committee |
|---|---|---|---|---|---|
| Patricia Abernethy, Ph.D. | HOA Unit Owner | Newark, DE | T 302-836-8447<br>C 302-415-9403 | pabernethy@verizon.net | -Mentoring Committee<br>-Office Operations |
| Mark Blake | A2Z Property Management | P.O. Box 1376<br>Hockessin, DE | T 302-239-6000<br>C 302-239-6900 | mark@a2zpmc.com | Collections<br>Conflict Resolution<br>Mentoring |
| William P. Brady, Esq. | The Brady Law Firm PA | 240 N. James Street, Suite 106<br>Wilmington, DE 19804 | T 302-482-4124<br>F 302-482-4126 | wbrady@bradylawde.com | -Legislative Issues-Collections;<br>-Community Conflict Resolution /ADR<br>-Education<br>-Mentoring |
| Tony Campisi | Pennsylvania-Delaware Valley Chapter Community Associations Institute | 601 S. Henderson Rd., Ste. 151<br>King of Prussia, PA 19406-3596 | T 610-783-1315<br>F 610-783-1318 | tony@cai-padelval.org | - Legislative Issues-Collections;<br>-Mechanisms for Registering Communities<br>-Education |
| Michael J. Costello | Government Affairs Manager<br>Sussex County | P.O. Box 589<br>Administrative Building<br>Georgetown, De. 19947 | T 302-854-5060 | michael.costello@sussexcountyde.gov | |

| Name | Organization | Address | Phone | Email | Committee |
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| Frederick Fortunato | Benchmark Builders | 818 First State Blvd<br>Wilmington, DE 19804 | T 302-995-6945 | Fred@BenchmarkBuilders.com | Legislative Issues-Collections |
| Robert M. Goff, Jr. | City Solicitor<br>City of Wilmington Law Department | Louis L. Redding<br>City/County Building<br>800 N. French Street,<br>9th Floor<br>Wilmington, DE 19801 | T 302- 576-2185 | rmgoff@wilmingtonde.gov | |
| Sarah Keifer, Director | Kent County Planning | 555 Bay Rd<br>Dover, DE 19901 | T 302-744-2471 | planning@co.kent.de.us | - Legislative Issues-Collections<br>-Operation of Ombudsman's Office |
| Gail E. Launay-Tarlecki | GET Property Management, and Chair, State Human Relations Commission, | PO Box 577<br>Nassau, DE 19969 | T 302-448-5895 | getpropertymgmt@gmail.com | -Education Committee<br>-Mentoring Committee |
| Leslie W. Ledogar, Esq. | HOA Executive Board | Lewes, DE | T 610-659-8489 | Leslie.Ledogar@state.de.us | -Community Conflict Resolution /ADR |
| David Mangler | Public Information Officer – Delaware Department of State | 401 Federal Street<br>Dover, DE 19901 | T 302-857-3038 | david.mangler@delaware.gov | -Mechanisms for Registering Communities- |
| Delores McLamb | HOA Executive Board | Bear, DE | T 571-276-0963 | dmc6384485@aol.com | -Mentoring<br>- Legislative Issues-Collections<br>-Operation of Ombudsman's Office |
| James Smith<br>Assistant Land Use Manager | New Castle County | 87 Reads Way<br>New Castle, DE 19720 | T 302-395-5400 | JSmith@nccde.org | |
| Charles C. Stirk, Jr.<br>Past President | Civic League for New Castle County | 201 North Woodward Avenue<br>Wilmington, DE 19805 | T 302-463-2239 | civicleagueforncc@gmail.com | -Nominations Committee<br>- Legislative Issues-Collections |
| Ruth Visvardis | HOA Executive Board | New Castle County | T 302-836-8001<br>W 302 654 9262 | visvarr@msn.com | -Mentoring Committee |
| Patricia Woodring | HOA Executive Board | Sussex County | T 302-539-0666 | paw-bb@mchsi.com | - Community Conflict Resolution /ADR<br>-Education Committee |

| Name | Organization | Address | Phone | Email | Committee |
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| Pending | Governor's Designee for Kent County | | | | |

# Ad Hoc Members

| Name | Organization | Address | Phone | Email | Committee |
|---|---|---|---|---|---|
| Jack Hilaman | Blenheim Marketing, LLC | 220 Continental Dr.<br>Ste 410<br>Newark, DE 19713-4315 | T 302-254-0100 | jhilaman@blenheimhomes.com | -Legislative Issues-Collections |

# Common Interest Community Advisory Council Committees

| COMMITTEE / MISSION STATEMENT | CHAIR | COMMITTEE MEMBERS |
|---|---|---|
| **COLLECTIONS; LEGISLATION; and PROCESSES COMMITTEE**<br><br>The mission of the Collections; Legislation and Processes committee is to study and advise the Ombudsperson on:<br>-Mechanisms to increase the collection rate of common interest community assessments;<br>-The feasibility of mandatory mediation, arbitration and other forms of ADR, and implementing, if feasible; and<br>-Adoption, amendment or rescission of Delaware law or court rules to improve operation of common interest communities. | Chad Toms, Esq. Chair | William P. Brady, Esq.<br>Sarah Keifer<br>Delores McLamb<br>Charles Stirk<br>Fred Fortunato<br>Tony Campisi<br>Jack Hilaman *ad hoc*<br>Mark Blake |
| **COMMUNITY CONFLICT RESOLUTION/ADR COMMITTEE**<br><br>The mission of the Community Conflict Resolution/ADR committee is to advise the Ombudsperson about developing conflict resolution procedures within common interest communities, including the feasibility of mandatory mediation, arbitration, or other forms of alternative dispute resolution for disputes not able to be resolved within common interest communities and, if deemed feasible, how to implement the processes. | Vacant, Chair | Chad Toms, Esq.<br>Ruth Visvardis<br>William P. Brady, Esq.<br>Leslie W. Ledogar, Esq.<br>Patricia Woodring<br>Mark Blake |
| **COMMUNITY REGISTRATION COMMITTEE**<br><br>The mission of the Community Registration committee is to study and develop mechanisms for registration of common interest communities with the State or other political subdivisions. | Christopher J. Curtin, DAG | Tony Campisi<br>David Mangler |

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| **OFFICE OPERATION COMMITTEE**<br><br>The mission of the Office Operation Committee is to advise the Ombudsperson in operating the Office, other than law enforcement and investigation. | Christopher J, Curtin, Chair | Sarah Keifer<br>Delores McLamb<br>Patricia Abernethy, Ph.D. |
| **EDUCATION COMMITTEE**<br><br>The mission of the Education Committee is to provide training and information to Delawarean's about common interest communities. The committee plans and presents 3 educational seminars on an annual, full day basis, one in each county, and shorter presentations on an as needed, or *ad hoc*, basis. | Gail E. Launay-Tarlecki, Chair | William P. Brady, Esq.<br>Chad Toms, Esq.<br>Patricia Woodring<br>Tony Campisi |
| **MENTORING COMMITTEE**<br><br>The mission of the Mentoring Committee is to provide timely and useful information to all boards mentored, according to best practices. The goal is to leave the board with a better understanding of effectively running the community by adhering to the governing documents and by promoting community participation. | Delores McLamb, Chair | William P. Brady, Esq.<br>Gail E. Launay-Tarlecki<br>Ruth Visvardis<br>Patricia Abernethy, Ph.D.<br>Mark Blake |
| **Nominations Committee**<br><br>The mission of the Nominations Committee is to identify persons interested in participating on the Common Interest Community Advisory Council or committees, and direct them to the Ombudsperson or the appropriate appointing authority, according to the Ombudsman's Act, 29 *Del. C.* § 2546; and to develop and execute a strategy for doing so. | Charles C. Stirk, Jr. | |

**Common Interest Community Advisory Council**

**Schedule of Meetings 2021**

**Meet 6 times in 2021.**

- **Fourth Wednesday, every other month beginning in January** (***except November*= Third Wednesday).***
- **All meetings begin at 2:00, pm.**
- **All meetings allow for 2 hours.**

**All meetings 4th Wednesday,** (***except November* = Third Wednesday)***

January 27, 2021

March 24, 2021

May 26, 2021

July 28, 2021

September 22, 2021

November 17, 2021 (*Third Wednesday* of November to avoid Thanksgiving)*

**This Schedule is on the Public Meeting Calendar.** **https://publicmeetings.delaware.gov/?agencyId=239**

**Check for agenda and minutes.**