Western Union Settlement

INFORMATION FROM THE DELAWARE ATTORNEY GENERAL’S OFFICE FOR DELAWARE CONSUMERS REGARDING THE WESTERN UNION SETTLEMENT

On January 31, 2017, Attorney General Matt Denn, along with the attorneys general of 48 states and the District of Columbia announced a settlement with Colorado-based The Western Union Company ("Western Union") to resolve a multistate investigation. This investigation concerned Western Union’s wire transfer services that were ultimately used to transfer money from unsuspecting consumers to fraudsters.

The multistate settlement followed the January 19, 2017 announcement by the United States Department of Justice, the Federal Trade Commission, and U.S. Attorney’s Offices in California, Florida, and Pennsylvania that they had entered into a settlement with Western Union that includes Western Union a $586 million fund to compensate consumer victims of fraudulent schemes that used Western Union’s money transfer services, including some Delaware consumers.

PLEASE NOTE: Payments to eligible consumer victims will be handled through the federal settlement by a claims administrator. The USDOJ has published the following information about the remission process on its website [https://www.justice.gov/criminal-mlars/remission#wu]:

The [United States] Department of Justice is in the process of hiring a claims administrator to manage the victim remission process. Please check this website for updates on the remission process, details on victim eligibility, and instructions on filing a remission petition in this matter. Once a claims administrator is selected, a website specifically for the Western Union matter will be posted below.

The Delaware Attorney General’s Office will not administer any portion of this restitution and does not have any additional information about the status of the victim remission/restitution process. This notice will be updated when information about the new Western Union settlement website is available.


And for more information about Delaware’s settlement with Western Union, please refer to the Attorney General’s January 31, 2017 here: http://news.delaware.gov/2017/01/31/wu/