OFFICE OF THE COMMON INTEREST COMMUNITY OMBUDSPERSON

Delaware Department of Justice 820 N. French St., 5th floor Wilmington, DE 19801

| Filing Party (Print or type name) | Responding Party (Print or type name) |
|--|---|
| Matter #: | |
| AGREEMENT TO A | RBITRATE |
| This is an agreement by the parties to participate in voluis a voluntary and confidential process. Arbitration including any party or parties, until a final decision is rendered or the second | des all contacts between the Arbitrator and |
| This agreement incorporates the issues identified in the Complaint form and attachments submitted in this matte process will arbitrate any dispute arising under this agreement. | er. The parties agree that the arbitrator in this |
| If checked here the parties agree the arbitration Filing party Responding party not checked above, or no agreement, or one party has | irty |
| Check here if either party requests written explana checked, the arbitrator will deliver the result in writing, but | |
| If you agree on an arbitrator other than the Commodesignee), please identify the agreed Arbitrator. Contact | |
| The Arbitrator will contact the parties to set a date, time exchange of documents. | and place for the arbitration hearing and |
| The parties further agree to the following: | |
| The Delaware Uniform Arbitration Act, Title 10 Delaware | el. C. Chapter 57 governs this Arbitration. |
| At least one representative of each party with aut in the arbitration hearing. Delaware counsel must corporation. | |

concerning any matter relating to service as Arbitrator in this proceeding.

The Arbitrator may not be compelled to testify in any judicial or administrative proceeding

All memoranda and work product contained in the case files of the Arbitrator are confidential.

The Arbitration proceedings are private. Only parties and their representatives may attend,

unless all parties agree otherwise.

- Any communication made in or in connection with the arbitration that relates to the dispute is confidential. Confidential materials and communications are not subject to disclosure in any judicial or administrative proceeding with the following exceptions: (1) where all parties to the arbitration agree in writing to waive the confidentiality, or (2) where the confidential materials and communications consist of statements, memoranda, materials, and other tangible evidence, which were not prepared specifically for use in the arbitration hearing.
- The parties agree to protect the Arbitrator from civil liability for any act or omission in connection with the Arbitration, unless the act or omission was in bad faith, with malicious intent, or in a manner exhibiting a wilful, wanton disregard of the rights, safety, or property of another.
- The strict rules of evidence shall not prevent the consideration of evidence or testimony.
- As to the Arbitrators' Award, the parties agree:

Arbitrator

Date:

- o (1) The Arbitrator may grant any remedy or relief that the Arbitrator deems just and equitable and within the scope of any applicable agreement of the parties.
- o (2) In addition to a final award, the Arbitrator may make other decisions, including interim, interlocutory, or partial rulings, orders and awards.
- (3) Upon the granting of a final award, a final judgment or decree shall be a contract.

| | 0 | between the parties and be en | o adjudicate any subsequent litigation arising from the |
|--------------|-------|---------------------------------|---|
| Other ag | reer | ments of the parties concerning | the Arbitration: |
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| | | | |
| Ombuds | pers | | for arbitration according to the Arbitrator's or the is incorporated into and made part of this Agreement, or treed by the parties. |
| | | | |
| Filing Party | (Plea | ase print name) | Responding Party (Please print name) |
| Filing Party | (Sign | nature) | Responding Party (Signature) |
| | | | |

Arbitrator