

Volkswagen Emissions FAQs

INFORMATION FROM THE DELAWARE ATTORNEY GENERAL'S OFFICE FOR DELAWARE CONSUMERS WHO OWN VOLKSWAGEN, AUDI, OR PORSCHE DIESEL VEHICLES

Update as of November 3, 2016

On October 25, 2016, Judge Charles R. Breyer of the United States District Court for the Northern District of California approved a consumer relief program for affected owners of Volkswagen and Audi 2.0-liter diesel vehicles. This program is part of coordinated settlements resolving consumer protection claims raised by 44 state and jurisdiction attorneys general, including the Delaware Attorney General, as well as the United States Environmental Protection Agency and United States Department of Justice, the Federal Trade Commission, California, and car owners in private class action suits.

Affected owners are entitled to receive a restitution payment of at least \$5,100 and a choice between (i) a buy back of the vehicle based on pre-scandal NADA value or (ii) a modification to reduce NO_x emissions provided that Volkswagen can develop a modification acceptable to regulators. Owners will still be eligible to choose a buy back in the event regulators do not approve a fix. Owners who choose the modification option would also receive an Extended Emission Warranty, and a Lemon Law-type remedy to protect against the possibility that the modification causes subsequent problems. The consumer relief program also provides benefits and restitution for lessees (restitution and a no-penalty lease termination option) and sellers after September 18, 2015, when the emissions-cheating scandal was disclosed (50 percent of the restitution available to owners).

Affected owners of 2.0- liter vehicles should visit Volkswagen's Claims website at www.vwcourtsettlement.com to learn more about the options available and make a claim. Consumers have until September 1, 2018 to register a claim and receive compensation.

A consumer relief program has not been approved yet for the 3.0-liter vehicles.

For more information about the settlements, please refer to the [press release](#) of June 28, 2016. Please note that some information in the press release might no longer be current.