Board Leadership Development Workshop

LEARN HOW TO BE AN EVEN MORE EFFECTIVE BOARD OF DIRECTORS.

Education for homeowner leaders just got better. The new CAI Board Leadership Development Workshop teaches you how to communicate with association residents, hire qualified managers and service providers, develop enforceable rules, interpret governing documents and more. It provides a comprehensive look at the roles and responsibilities of community association leaders and conveys information to help create and maintain the kind of community people want to call home.

Community association board members and volunteer leaders step up to take on positions of service and responsibility. They're expected to anticipate issues, solve problems, meet the expectations of their residents and protect property values.

The workshop will teach you how to become a more successful board member and how you can recruit and support new volunteers. You'll learn the role of the board, the president and other leadership positions, and you'll identify effective ways to work with professional managers and service providers.

The workshop consists of five modules:

- Module 1: Governing Documents and Roles & Responsibilities
- Module 2: Communications, Meetings and Volunteerism
- Module 3: Fundamentals of Financial Management
- Module 4: Professional Advisors and Service Providers
- Module 5: Association Rules and Conflict Resolution

COURSE MATERIALS

The workshop includes a toolbox of support materials:

- *The Board Member Toolkit*, a best-selling book from CAI Press
- *The Board Member Toolkit Workbook*
- Brochures and publications, such as *The Homeowner & the Community Association*
- A copy of CAI's award-winning *Common Ground*™ magazine

In addition to a toolbox of support materials, each student receives a certificate of completion and recognition on the CAI website.

Delaware Location:

Sheraton Wilmington South

365 Airport Road, New Castle, DE

Register Online at
www.cai-padelval.org
Or call 877-908-7777.

community ASSOCIATIONS INSTITUTE

CAMICB℠
Community Association Managers International Certification Board

FOUNDATION FOR COMMUNITY ASSOCIATION research

Speakers

Christopher J. Curtin, Esq., Delaware Common Interest Community Ombudsman

Chad Toms, Esq., Whiteford, Taylor & Preston

Steve Erney, CMCA, AMS, PENCO Property Management

Krista Kautz, PENCO Property Management

Sponsors

CAI is grateful to Community Association Underwriters of America for sponsoring this program. Our sponsors help CAI keep registration fees low for educational programs. Visit CAU at www.cauinsure.com.

Attendance Fee

CAI is pleased to offer a special registration fee of $35 per person for CAI Members as well as non-members, thanks to our generous sponsor.

Registration fee includes continental breakfast, lunch, course book and materials.

Register

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NAME

_____

ASSOCIATION NAME

_____

ADDRESS CITY STATE POSTAL CODE

_____

PHONE NUMBER E-MAIL ADDRESS

PLEASE MAKE CHECKS PAYABLE TO CAI. FOR CREDIT CARD PAYMENTS, PLEASE COMPLETE THE BELOW INFORMATION.

CARD TYPE (PLEASE SELECT ONE): O VISA O MASTERCARD O DISCOVER O AMERICAN EXPRESS

_____ _____

NAME ON CARD ACCOUNT NUMBER

_____ / _____ _____ _____ _____

EXPIRATION DATE CVV1 BILLING ZIP AUTHORIZED SIGNATURE

PLEASE RETURN TO: CAI | 601 S. HENDERSON ROAD, SUITE 151, KING OF PRUSSIA, PA 19406 | FAX TO: 610.783.1318 | E-MAIL TO: INFO@CAI-PADELVAL.ORG

FOR MORE INFORMATION, PLEASE CALL TOLL-FREE: 877.608.9777 OR E-MAIL: INFO@CAI-PADELVAL.ORG