



Dear Fellow Delawarean,

When it comes to protecting our families, safeguarding our wallets, knowing our rights as victims of crime, or understanding how the law can make our communities better, information is the key. Equipped with knowledge, we can make choices that greatly reduce our risk of becoming a victim of crime or fraud, and we can learn how to get help if we're mistreated.

The mission of the Office of the Attorney General is to protect Delawareans from harm by enforcing the law and being your advocate. We're here to help you, and also to give you the information you need to help yourself and your family. Inside this brochure you'll find information about how the Office is organized to serve our communities and how to contact us if you have been victimized.

Together, we can keep Delaware safe and strong.

Beau Biden
Attorney General

Office of the Attorney General
820 North French Street
Wilmington, DE 19801

How the Office of the Attorney General...

...works for you by fighting
crime, safeguarding consumers,
and protecting families.



**Attorney General
Joseph R. "Beau" Biden, III**

- New Castle County • (302) 577-8400
- Kent County • (302) 739-7641
- Sussex County • (302) 856-5353
- Toll Free Consumer Hotline • (800) 220-5424
- Para asistencia en Espanol • (877) 851-0482

www.attorneygeneral.delaware.gov
Email: AttorneyGeneral@State.De.US

What is the Office of the Attorney General?

Delaware's Attorney General has broad responsibility to combat crime, safeguard families, fight fraud, and protect consumers. In meeting this mission, Attorney General Biden is supported by an experienced and highly respected senior leadership team consisting of the Chief Deputy Attorney General, Chief of Staff, State Prosecutor and State Solicitor, and Directors of the Family and Fraud & Consumer Protection Divisions.

Each of the more than 400 staff in the Office of the Attorney General are committed to the common goal of serving all Delawareans with integrity and dedication. Deputy Attorneys General, with critical support from investigators, social workers, paraprofessionals, and administrative staff, prosecute criminal cases, enforce environmental laws, provide counsel to state agencies, ensure the public's access to open government, protect the abused, and more.

www.attorneygeneral.delaware.gov is your portal to learn how the Attorney General's Office works, access forms for reporting fraud, read consumer alerts and press releases, find tips and tools to keep your family safe and secure, and find useful links to government and community services. In addition, you can e-mail Attorney.General@state.de.us to schedule an internet safety presentation or request an "Ambassador" speaker to present information on a wide range of criminal justice and consumer protection issues to your community organization.

The Criminal and Family Divisions

Administrative Division

Ensures that the Department operates effectively and efficiently through the Human Resources, Legislative and External Affairs, Operations (including Extraditions, Facilities, Fiscal, Information Technology, and Service for the Foreign Born) units, and the Public Information Office.

Civil Division

Serves as the State's law firm, providing legal advice and representation to state agencies, and officials through the Administrative and Environmental Services, Departments and Agencies, Financial and Commercial Services, and Litigation units.

Criminal Division

Protects Delawareans by prosecuting criminal cases while safeguarding the human rights of victims and witnesses and the Constitutional rights of defendants. It consists of the Appeals, Child Predator, Drug, Felony Screening, Felony Trial, Misdemeanor Trial, Sex Crimes, and Victim/Witness Services units.

The Criminal Division spearheads the Community Prosecution Program, which works to reduce neighborhood crime by assigning prosecutors to specific geographic areas and builds partnerships with police and residents to identify the most severe criminal behavior and attack it head on.

It also administers Attorney General Biden's Nuisance Abatement Program, which takes action against property owners and tenants who allow drug and vice crime to flourish.

The Civil, Fraud & Consumer Protection, and Administrative Divisions

Family Division

Protects children, adults, and individuals who are abused through integrated services and consists of the Child Protection, Child Support, Domestic Violence, and Juvenile Delinquency and Truancy units.

The Division also leads the Attorney General's Senior Protection Initiative, which features expanded efforts to prosecute abusers, encourage victims to come forward, and coordinate the services of state agencies, law enforcement, and advocates to fight financial exploitation, physical abuse, and neglect of seniors.

Fraud and Consumer Protection Division

Guards the public from illegal and deceptive business practices. Protects and educates consumers, patients, investors and others through the Consumer Protection, Medicaid Fraud Control, Securities, and Special Investigations units.

Victims' Compensation Assistance Program (VCAP)

VCAP helps alleviate financial burdens that victims of violent crime in Delaware often face. An important lifeline, VCAP works with victims in all three counties to navigate every step of the process and the road to recovery.

Learn more about the Office of the Attorney General by visiting www.attorneygeneral.delaware.gov